MAIL COMPLETED FORM TO: Provident Agency, Inc.

Provident Agency, Inc. Attn: Claims PO Box 11588 Pittsburgh, PA 15238 Toll Free: 800-447-0360 Claim Fax: 412-963-0148

# **Emergency Service Organizations** — **Proof of Loss Accidental Dismemberment Insurance**





Connecticut General Life Insurance Company Life Insurance Company of North America Cigna Life Insurance Company of New York Great-West Healthcare Administered by Cigna **FRAUD WARNING:** Any person who, knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any material fact thereto, commits a fraudulent insurance act. For residents of the following states, please see the last page of this form: *California, Colorado, District of Columbia, Florida, Kentucky, Maryland, Minnesota, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Tennessee, Texas or Virginia.* 

| INSTRUCTIONS FOR FILING A CLAIM   |   |  |                     |                        |                           |                                   |                          |
|---|---|--|---------------------|------------------------|---------------------------|-----------------------------------|--------------------------|
| THIS FORM IS FOR ACCID  | ENTAL DISMEMBERME   | NT, PARALYSIS, LOSS OF   | SIGHT OR HEARING    | G BENEFI               | TS.                       |                                   |                          |
| YOUR CLAIM WILL BE SUB.   | JECT TO DELAY OR RETU   | RN IF THESE INSTRUCTIONS   | ARE NOT FOLLOW      | ED.                    |                           |                                   |                          |
| Member/Person:  | 3. Have the Physician's Ce  | Nember/Person section of the<br>rtificate completed and sign<br>ted form to your Emergency     | ed by the Attending | Physician.<br>who will | submit the form t         | o the assigned Claim C            | office.                  |
| Service Organization:   | <ol><li>Complete Emergency S</li></ol>  | nergency Service Organizatio<br>ervice Organization's section<br>n to the Pittsburgh Claim off | ۱.                  | ndicated a             | above.                    |                                   |                          |
| SECTION TO BE   | <b>COMPLETED BY THE E</b>   | MERGENCY SERVICE ORG   | ANIZATION FOR IN    | ISURED                 | MEMBER/PERSO              | ON AND DEPENDEN                   | T BENEFITS               |
| Name of Insured Member/   | Person (Last Name)  | (First Name)   | (Middle Initial)    | Date o                 | of Birth S                | ocial Security No.                | Sex                      |
| ADDRESS (Street)  |   | (0   | City)               | •                      | •                         | (State)                           | (Zip Code)               |
| Insured's Member/Person I   | Marital Status<br>ried \to Widow/Wie  | lower Separated  | Divorced            |                        | D                         | Deletie webie                     | Civil Union              |
| Policy Number(s)  | ried widow/wid  | lower separated  | Occupa              | tion                   | Domestic Partne           | er Keiationsnip                   | Civil Union              |
| rolley Number(s)  |   |  | Оссира              | tion                   |                           |                                   |                          |
| Date Hired/Joined the ESC   | /VFD Date of  | Accident   | Has an assignmen    |                        | ken? (If so please)<br>No | attach.)                          |                          |
| l <u> </u>  | Was the above considered an Employee/Association Member until the date of the accident?  Yes No If No, Please Explain |  |                     |                        |                           |                                   |                          |
| Was Coverage Still in Effect Through the Date of accident? If Not, Please Explain |   |  |                     |                        |                           |                                   |                          |
| TO BE COMPLETED IF CLAIM IS FOR DEPENDENT BENEFITS                                |   |  |                     |                        |                           |                                   |                          |
| Name of Dependent   | (Last Name)   | (First Name)   | (Middle Initial)    | Date of B              | irth S                    | ocial Security No.                | Sex                      |
| Relationship to Employee/<br>Member   | Amount of Dependent<br>Insurance  | Dependent's Occupat  |                     |                        | ne accident?              | led prior to the If Yes<br>Yes No | s, Date Disability began |
| EMERGENCY SERVICE ORGANIZATION'S / ADMINISTRATOR'S CERTIFICATION                  |   |  |                     |                        |                           |                                   |                          |
| Name of Emergency Service   | e Organization  |  |                     |                        | E-Mail Address            |                                   |                          |
| Address (Street)  |   | (City)   | (                   | State)                 | (Zip Code)                | Telephone #                       |                          |
| I CERTIFY THAT THE F  | OREGOING INFORMA  | TION IS TRUE AND CO  | RRECT.              |                        |                           | Date Signed                       |                          |
| SIGNATURE OF AUTHORIZED REPRESENTATIVE:   |   |  |                     |                        |                           |                                   |                          |

The issuance of this form is not an admission of the existence, nor does it recognize the validity, of any claim and is without prejudice to the company's legal rights.

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| TO BE COMPLETED BY THE INSURED MEMBER/ PERSON  |  |                    |                     |  |  |
|--|--|--------------------|---------------------|--|--|
| Name of Insured Member/Person (Last Name) (First Name)   | (Middle Initial                              | )                  | Social Security No. |  |  |
| WHERE AND HOW DID THE ACCIDENT HAPPEN? PLEASE DESCRIBE IN DETAIL.  |  | <u> </u>           |                     |  |  |
| DATE AND TIME OF ACCIDENT WHAT DISEASES, ILLNESS OR INJURIES DID THE   | INITIDED DEDSON HAVE DUDING                  | C THE DACT 2 VEADO | <del>«</del> ?      |  |  |
| DATE AND TIME OF ACCIDENT WHAT DISEASES, ILLNESS OR INJURIES DID THE   | INJURED PERSON HAVE DURIN                    | G THE PAST 3 YEAR: | 5:                  |  |  |
| INSURED'S MARITAL STATUS  MARRIED SINGLE SEPARATED DIVORCED WIDOW/WIDOW  DOMESTIC PARTNER RELATIONSHIP CIVIL UNION | ER ( )                                       | E-MAIL ADDRESS     |                     |  |  |
| PLEASE LIST ANY HOSPITALS, CLINICS OR PHYSICIANS THAT TREATED THE II NAME  | IJURED PERSON DURING THE<br>COMPLETE ADDRESS | PAST 3 YEARS       | TREATMENT PERIOD    |  |  |
|  |  |                    |                     |  |  |
|  |  |                    |                     |  |  |
|  |  |                    |                     |  |  |
| I CERTIFY THAT THE FOREGOING INFORMATION IS TRUE AND CORRISIONATURE OF EMPLOYEE / ASSOCIATION MEMBER:              | TE SIGNED                                    |                    |                     |  |  |
| The issuance of this form is not an admission of t<br>claim and is without prejudi                                 |  |                    | , of any            |  |  |

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## **Disclosure Authorization**





| _ |   |   |   |   | _  |   |    |   |   |   |   |
|---|---|---|---|---|----|---|----|---|---|---|---|
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**NOTE:** This authorization is designed to comply with HIPAA and relates to information necessary to administer coverage and services under your employer's employee health and welfare plan(s) ("the Plan") and similar or coordinating governmental benefits. You are not required to sign the authorization, but if you do not, the Plan, insurers or other providers of services or coverage under the Plan may not be able to process your request for Plan benefits, coverage or services.

#### **AUTHORIZATION**

I authorize any physician, medical professional or other health care provider, hospital or other medical facility; pharmacy; health plan; other medically related entity; rehabilitation professional; vocational evaluator; employee assistance plan; insurance company, reinsurer, health maintenance organization, third party administrator, broker or other insurance service provider, or similar entity; the Medical Information Bureau; the Association of Life Insurance Companies, which operates the Health Claims Index and the Disability Income Record System; government organization or agency, including the Social Security Administration; financial institution, accountant or tax preparer; consumer reporting agency; and employer or group policyholder that has information about my health, prescriptions, financial, earnings or employment history, or other insurance claims and benefits to provide access to or copies of this information to the Plan and to any individual or entity who provides services to or insurance benefits on behalf of the Plan, including but not limited to the requesting company(ies) named below ("Company"). To the extent I may be eligible for governmental benefits similar to or that coordinate with those available to me under the Plan, I also authorize disclosure of information necessary to apply for or determine my eligibility for such benefits to the relevant government agency and/or vendor providing application assistance.

Information about my health may relate to any disorder of the immune system including but not limited to HIV and AIDS; use of drugs or alcohol; and mental and physical history, condition, advice or treatment, but does not include psychotherapy notes.

I understand that any information obtained with this authorization will be used for evaluating and administering my coverage, including any claim for benefits, or otherwise providing services related to or on behalf of the Plan, which may include, but is not limited to assisting me in returning to work and Plan administration. With respect to governmental benefits similar to or that coordinate with benefits available to me under the Plan, I understand that the information will be used to help determine my eligibility for any such benefits and may include assisting me in applying for the benefits. I understand that the information disclosed under this authorization is subject to redisclosure and may no longer be protected by certain federal regulations governing the privacy of health information, although it will continue to be protected by other applicable privacy laws and regulations.

For any claim for insurance benefits, this authorization is valid for the shorter of 24 months or the duration of my claim. For all other permitted disclosures, this authorization is valid for one (1) year from the date below. I am entitled to a copy of this authorization and a photographic or electronic copy of it is as valid as the original.

I understand that I do not have to give this authorization. If I choose not to give the authorization - or if I later revoke - I understand that the Plan, insurers, or other providers of services or benefits related to the Plan who rely on this authorization may not be able to evaluate or administer my request for Plan benefits, coverage or services and that my request for Plan benefits, coverage or services may be denied as a result. I may revoke this authorization by sending written notice to the Claim Manager handling my claim.

| (Claimant's Signature)                   | (Date Signed)                                     |
|--|---|
|  |   |
| (Print Name)                             | (Date of Birth)                                   |
| Lainmand are babally of the adainment of | ('s l'act and all and 'A ICD and CAUCAGE Dark and |

I signed on behalf of the claimant as \_\_\_\_\_

(indicate relationship). If Power of Attorney Designee,

Guardian, or Conservator, please attach a copy of the document granting authority.

Company Names: Life Insurance Company of North America, Cigna Life Insurance Company of New York, Cigna Worldwide Insurance Company, Great-West Life & Annuity Insurance Company, New England Life Insurance Company, Alta Health & Life Insurance Company and Connecticut General Life Insurance Company.

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### **COMPLETE ONLY IF CLAIMING DISMEMBERMENT BENEFITS**

| PHYSICIAN'S CERTIFICATE  |  |               |
|--|--|---------------|
| PATIENT'S NAME   |  | DATE OF BIRTH |
| PLEASE PROVIDE YOUR DIAGNOSIS.   |  | (٥٥٥)         |
| 2. PLEASE GIVE FULL DESCRIPTION OF THE INJURY.   |  |               |
| 3. ON WHAT DATE DID THE ACCIDENT OCCUR?.   | 4. ON WHAT DATE DID THE PATIENT FIRST CONSULT YOU FOR THIS INJURY? |               |
| 5. WAS THE PATIENT TREATED BY OTHER PHYSICIANS FOR THE INJURY? IF SO, PLEASE L  NAME  6. JE SUBGERY WAS REDECRASED, DI EASE INDICATE THE TYPE OF SUBGERY REDECRASED. | ADDRESS  |               |
| 6. IF SURGERY WAS PERFORMED, PLEASE INDICATE THE TYPE OF SURGERY PERFORMED   |  |               |
| 7. PLEASE LIST THE NAME AND ADDRESS OF THE HOSPITAL WHERE THE SURGERY WAS  | PERFORMED IF KNOWN.  |               |
| 8. WERE THERE ANY COMPLICATIONS FOLLOWING SURGERY? IF SO, PLEASE EXPLAIN IN  | N DETAIL   |               |
| 9. WAS THE DISMEMBERMENT / PARALYSIS / LOSS A DIRECT RESULT OF INJURIES SUSTA<br>IF NOT, PLEASE EXPLAIN IN DETAIL.   | AINED IN AN ACCIDENT, INDEPENDENT OF ALL CAUSES?                   |               |
| 10. IF THIS CLAIM IS FOR DISMEMBERMENT, PLEASE MARK THE EXACT POINT OF AMPUT   | TATION ON THE DIAGRAM.   | a A a         |
| 11. IF THIS CLAIM IS FOR PARALYSIS, PLEASE INDICATE THE EXTENT OF PARALYSIS ON T COMPLETE AND IRREVERSIBLE.  | THE DIAGRAM. ADVISE IF THE PARALYSIS IS PERMANENT,                 |               |
| 12. IF THIS CLAIM IS FOR LOSS OF SIGHT, WHAT IS THE PATIENT'S VISUAL ACUITY? IS THI ACCIDENT? PLEASE EXPLAIN IN DETAIL. CAN THE VISION BE CORRECTED WITH EITHI       |  |               |
| 13. IF THIS CLAIM IS FOR LOSS OF SPEECH OR HEARING, PLEASE ATTACH EXAMINATION  | N AND LABORATORY RESULTS.  |               |
| 14. AT THE TIME OF THE INJURY, HAD THE PATIENT BEEN DIAGNOSED FOR ANY SPECIFIC DIAGNOSIS.  | C DISEASE, ILLNESS OR OLD INJURIES? IF SO, PLEASE LIST THE         | A AR          |
| 15. IF THIS CLAIM IS IS FOR LOSS OF USE, PLEASE IDENTIFY THE AREAS AFFECTED ON TH  | HE DIAGRAM.  |               |
| 16. WHAT PERIOD WAS THE PATIENT CONTINUOUSLY DISABLED? FROM  | THROUGH  |               |
| 17. HAS THE PATIENT BEEN RELEASED TO RETURN TO WORK? IF SO, PLEASE EXPLAIN IN  | DETAIL.  |               |
| 18. WOULD YOU CONSIDER THE INJURY TO BE WORK-RELATED? IF SO, PLEASE EXPLAIN  | IN DETAIL.   | +             |
| 19. HAVE YOU PREPARED A REPORT OF THIS NATURE FOR ANY OTHER INSURANCE COM  | MPANY? IF SO, PLEASE PROVIDE NAME AND ADDRESS                      |               |

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| 20. REMARKS    |                                 |                  |                    |               |
|----------------|---------------------------------|------------------|--------------------|---------------|
|                |                                 |                  |                    |               |
|                |                                 |                  |                    |               |
|                |                                 |                  |                    |               |
| DATE           | PHYSICIAN'S NAME (Please Print) | SIGNATURE        | DEGREE / SPECIALTY | TAX ID #      |
| STREET ADDRESS | CITY / TOWN                     | STATE / PROVINCE | ZIP CODE           | TELEPHONE NO. |

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#### IMPORTANT CLAIM NOTICE

**California Residents:** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado Residents:** It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**District of Columbia Residents:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida Residents:** Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

**Kentucky Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Maryland Residents:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota Residents:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed \$5000 and the stated value of the claim for each such violation.

**Oregon Residents:** Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or, (2) conceals for the purpose of misleading, information concerning any material fact, may have committed a fraudulent insurance act.

**Pennsylvania Residents:** Any person who, knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Rhode Island Residents:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Tennessee Residents:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**Texas Residents:** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Virginia Residents:** Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits application or files a claim containing a false or deceptive statement may have violated state law.